

RESPONSE PROVIDED

Mayor of the East Midlands,
PO Box 8712,
Council House,
Corporation Street,
Derby,
DE1 9UG

20/08/2024

Freedom of Information Request – Ref: FOI 04

1) Do you use a tool for Surveys? (a survey tool would help to create the survey, design the questions, distribute the survey, drive responses, and build out reports and insights into the data

Yes

2) If so, which supplier do you use for this tool?

Survey Monkey and Mentimeter

3) How much do you spend annually on Survey Tools?

Survey Monkey - £396 per annum and Mentimeter £120 + VAT for per annum.

4) Which month & year does your contract with your supplier end?

Survey Monkey monthly rolling, Mentimeter March 2025

5) Who is the budget holder for this contract?

Director of Comms and Engagement

I hope this satisfies your request.

If you are dissatisfied with this decision, you may write to request an internal review. The internal review will be carried out by someone who did not make the original decision, and they will re-assess how the Department handled the original request.

If you wish to request an internal review, please write or send an email to the Information Governance Team within two months of the date of this letter, at the following address:

Information Governance Team
East Midlands Combined County Authority
North Enterprise Gateway
Saltergate
Chesterfield
S40 1UT
e-mail: FOI@eastmidsdevo.org.uk

Please remember to quote the reference number above in any future communications.



If you remain dissatisfied after an internal review decision, you have the right to appeal to the Information Commissioner's Office. You can find further details on how to do this via Information Commissioner's Office website: [FOI and EIR complaints | ICO](#).

Regards

Information Governance Team

East Midlands Combined County Authority